



vodafone | Police

resources roundup

News, views and insight from around the web

“Technology has a big role, providing levels of efficiency
and improving the service we provide to the public.”

Cleaven Faulkner, Chief Inspector, Hampshire Police



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The restructure and reform of the British Police Service

Sir Hugh Orde, president of the Association of Chief Police Officers discusses the many issues and challenges faced by the police today, stressing the need for clarity and places today's changes within a wider context.

IT collaboration may herald single command hub

This article looks at how integrating IT systems across Bedfordshire, Hertfordshire and Cambridgeshire may be a model for how forces operate in future.

Transforming policing for the 21st century

Independent think tank, Reform, covers key topics from a conference in Sept 2012. It looks at the challenges faced by UK policing in a global context, and looks at how transformation can actually be brought about.

Policing in austerity: one year on

HMIC has produced an in-depth assessment of what the last 12 months' worth of cuts have meant for today's police forces.

Social media remains under-exploited

Social media has become a core part of how people communicate and engage with one another. In this article, Tim Godwin, gives his views on how social media affects policing efforts for both good and ill.

"The service continues to innovate and work collaboratively: serious conversations about business transformation and public-private partnerships are now routine, as chief officers look to preserve capacity."

Sept 2012

Read the full article >
<http://bit.ly/WKVm8E>

"The introduction of STORM – System for Tasking and Operational Resource Management – is set to standardise the way the three forces work."

Nov 2012

Read the full article >
<http://bit.ly/12OnVp2>

"Adapting to challenges of a changing environment is not a new concept. The police have had to evolve in order to meet the challenges posed by the economy, developing ICT, legislative requirements, and changing working practices."

Sept 2012

Read the full report >
<http://bit.ly/15fhBGU>

"Forces report the widespread development of a shared services approach in support functions such as human resources and finance."

July 2012

Read the full report >
<http://bit.ly/ZcXE30>

"The assumption that you can have a dialogue with the leaders of a rally is a false one. So social media became important in terms of communication and was used to start a conversation."

Oct 2012

Read the full article >
<http://bit.ly/VWPgyi>



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Further resources **from us...**

Take a look at our series of public leader videos: 'Public Perspectives' on our Guardian Partner Zone

[Watch our video series](#)



See how public sector leaders in police forces meet their challenges

[Watch the Hampshire Police video](#)



Get the latest public sector news and views on the Guardian Public Service Reform Hub

[View our public service reform hub](#)



View our range of public sector case studies to find out how other organisations are changing how they work

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In summary: the changing face of **policing**

In this roundup, we have brought together some wider thinking from around the web that highlights different views on the future of policing in the UK

We have already learnt from one senior officer's experiences in our short video interview with Cleaven Faulkner, Chief Inspector at Hampshire Police. But there is much more going on than we can possibly capture in under four minutes.

Policing is undergoing the most radical change most officers have ever seen. From the emergence of whole new categories of crime to new developments in detection technologies to widespread changes in the law itself, today's forces are facing significant change on multiple fronts. Add to this the on-going effects of current austerity measures and the challenges are quickly thrown into sharp relief.

We hope these resources helped add to your own thinking on where policing is going in the UK.



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Core themes in **policing**

The challenges faced by today's forces are many and varied. But looking across the material we've found a number of themes stood out:

Change cannot be simply incremental

The challenges are so significant that making small changes here and there is no longer an option. As a result, forces are looking to implement more far-reaching transformation that goes to the heart of how they operate.

Cuts are the catalyst but not the only driver

Many of the initiatives find their roots in the government's austerity measures. However, while these may have set the ball rolling, often the changes forces are making are being driven by the need to adapt to wider developments in society as a whole and the expectations of today's public.

This is just the beginning

Because of the depth and scope of the challenges, forces must take a long-term view of every aspect of how they deliver services to the public. From how they use their buildings to how they collaborate with other forces to how they take statements from witnesses, everything is up for discussion.



About Vodafone and UK policing

We work with the majority of the UK's police forces, helping them improve their processes, change the way they use physical spaces and enable their staff to do their best work. Ultimately, we help them meet real and pressing challenges with innovative, positive solutions.



[Learn more about how we can help your organisation >](#)



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How did we do?

3-click feedback form

This was:

- ☐ Great – I'd happily recommend it to a friend or colleague
- ☐ Average – it was interesting information, I learned something
- ☐ Poor – I didn't see the value in any of this

Tell us what we did well and what we can improve next time:

Thanks for your time.

[Send us your feedback >](#)



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